Bob Too 1501 32nd Avenue San Francisco CA 94122

Sep 5th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I choose Sonic as my ISP because their reliability, speed and competitive pricing.

For the past eighteen years, I had AT&T DSL as my ISP. It was one of worst experiences. Like clockwork, i could get any service at 11:30pm every single night. The drop arrive would last until the next morning at 6 am. No matter how many work tickets to AT&T, they could not resolve the issues. At first, they would blame it on the router. They claimed the router to be old and obsolete. After spending a few hundred dollars on a new router purchase through AT&T, the drop service at 11:30pm would still occur. I called numerous time and complained about the drop service. All AT&T did was to reset the switches, which did not help at all. They suggest that I should upgrade to a higher speed of internet service, so I would be guaranteed of internet service. It appeared that AT&T was dropping my inteery service during congested time or when they needed to allocate bandwidth to users paying a prime rate.

After switching to Sonic, I never had to endure another drop service I have internet speed that AT&T would not offer unless I pay the premium rate. We need more competitors like Sonic to business honest and look out for residential internet users. With phone and internet services at a reasonable rate, we longer need to seek the service of AT&T. Keep Sonic going and their services is vital in our community.

Bob Too